



# Home Care vs. Home Healthcare

## Home Care Provides:

**Hourly** visits

**Partners** with home health and hospice

**No homebound** requirement

**No medical eligibility** required

**No physician order** required

**Length of service** is determined by the client or family

**Paid** for privately, with long term care insurance or ALTCS

**Services:** ADL assistance, meal prep, transportation, errands, light house-keeping and medication reminders

**The goal** of home care is to assist and empower an individual and their family to meet their identified needs

## Home Healthcare Provides:

**Episodic** visits

**Partners** with home care

**Must be** homebound

**Medical eligibility** required

**Physician order** and Physician signed Plan of Care required

**Length of service** is determined by the diagnosis/need

**Paid for** by Medicare and private insurance

**Services:** skilled nursing, physical therapy, occupational therapy, wound care and speech therapy

**The goal** of home healthcare is to treat an illness or injury that will aid an individual in regaining strength and independence



# The Cypress Difference

- Locally **owned** and **operated** by the Roth Family
- Serving the **Greater Phoenix Metropolitan** area since 1994
- Voted **#1 Home Care Agency** by Ranking Arizona in 2010 and 2012
- Awarded **Better Business Bureau's Business Ethics Award** in 2013
- Our **Mission** is to assist and empower individuals and their families so seniors can age gracefully and independently in their homes
- Our caregivers are **hired employees**, not independent contractors
- Our caregivers join our team after completing a **three-step hiring process**:
  - face to face interview and background check
  - pass a pre-employment drug screen
  - complete caregiver, CPR and First Aid training and a TB test
- Our **caregiver retention rate** is 66% compared with the national average off 46%
- Our caregiver team specializes in **dementia and Alzheimer's care**
- On-site **training lab** with DME and both non-medical and medical supplies for quality training
- Our team has trained over **1,600 family members** for FREE since 2003
- Our team supports individuals and their families by **partnering with health care providers** to ease the transition from hospital to home
- Our services are **payable** privately, through long term care insurance and through ALTCS