



The Cypress Difference

- Locally **owned** and **operated** by the Roth Family
- Serving the **Greater Phoenix Metropolitan** area since 1994
- Voted **#1 Home Care Agency** by Ranking Arizona in 2010 and 2012
- Awarded **Better Business Bureau's Business Ethics Award** in 2013
- Our **Mission** is to assist and empower individuals and their families so seniors can age gracefully and independently in their homes
- Our caregivers are **hired employees**, not independent contractors
- Our caregivers join our team after completing a **three-step hiring process**:
 - face to face interview and background check
 - pass a pre-employment drug screen
 - complete caregiver, CPR and First Aid training and a TB test
- Our **caregiver retention rate** is 66% compared with the national average off 46%
- Our caregiver team specializes in **dementia and Alzheimer's care**
- On-site **training lab** with DME and both non-medical and medical supplies for quality training
- Our team has trained over **1,600 family members** for FREE since 2003
- Our team supports individuals and their families by **partnering with health care providers** to ease the transition from hospital to home
- Our services are **payable** privately, through long-term care insurance and through ALTCS



Home Care vs. Home Healthcare

Home Care Provides:

Hourly visits

Partners with home health and hospice

No homebound requirement

No medical eligibility required

No physician order required

Length of service is determined by the client or family

Paid for privately, with long term care insurance or ALTCS

Services: ADL assistance, meal prep, transportation, errands, light house-keeping and medication reminders

The goal of home care is to assist and empower an individual and their family to meet their identified needs

Home Healthcare Provides:

Episodic visits

Partners with home care

Must be homebound

Medical eligibility required

Physician order and Physician signed Plan of Care required

Length of service is determined by the diagnosis/need

Paid for by Medicare and private insurance

Services: skilled nursing, physical therapy, occupational therapy, wound care and speech therapy

The goal of home healthcare is to treat an illness or injury that will aid an individual in regaining strength and independence