



The Cypress Difference

- Locally **owned** and **operated** by the Roth Family
- Serving the **Greater Phoenix Metropolitan** area since 1994
- Voted **#1 Home Care Agency** by Ranking Arizona in 2010 and 2012
- Awarded **Better Business Bureau's Business Ethics Award** in 2013
- Our **Mission** is to assist and empower individuals and their families so older adults can age successfully and independently in the comfort of their homes
- Our caregivers are **hired employees**, not independent contractors
- Our caregivers join our team after completing a **three-step hiring process**:
 - face to face interview and background check
 - pass a pre-employment drug screen
 - complete caregiver, CPR and First Aid training and a TB test
- Our **caregiver retention rate** is 66% compared with the national average of 46%
- Our caregiver team specializes in **dementia and Alzheimer's care**
- On-site **Joan S. Roth Caregiver Training Lab** with DME and both non-medical and medical supplies for quality training
- Our team has trained over **1,600 family members** for FREE since 2003
- Our team supports individuals and their families by **partnering with health care providers** to ease the transition from hospital to home
- Our services are **payable** privately, through long-term care insurance and through ALTCS